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# "For the best in freedom, relaxation and comfort"

Dear Customer,

Thank you for your enquiry regarding the hire of a Motor Caravan. We are pleased to enclose our current hire information, motor caravan details, reservation form and conditions of hire.

When you have decided which unit is the right type and size for you, please either telephone or email us to discuss availability and clear up any queries you may have.

Please complete and return a booking reservation form as soon as possible together with a booking deposit of £150. This will then ensure that your required dates are secured for you. Confirmation of your booking, with an invoice showing the balance of charges will be issued. Full payment of the invoice will be due 28 days before commencement of your hire.

**IMPORTANT!** When coming to collect your vehicle please remember to bring with you a recent Household bill clearly showing your name and address, your driving license (plastic part & either your National Insurance number or a driving license sharing code from the DVLA website) and the refundable damage excess deposit of £750 for UK and £900 for Europe.

Please also take a look at our conditions and Frequently Asked Questions which are also available on the website at <u>www.mmchire.co.uk</u>.

We are a family owned and run company with over twenty years hire experience. We provide a personal friendly service with very clean and well-serviced motor caravans to enable you to get the best from your leisure time or holiday, whether you are a first timer, a seasoned hirer, or just trying before buying. When comparing our rates against B&B or hotels, please remember that our rates are not per person but per motor home and include the means of travel.

Our "home from home" motor caravans will enable you to have all your needs readily available at all times, ensuring you enjoy this unique way to relax in comfort, giving you the capability of complete freedom to take your choice of visiting the seaside, historic towns or tranquil countryside in the UK or Europe. This together with the knowledge that you have no hotel deadlines or fixed meal times to spoil your holiday enjoyment.

To make sure of high customer satisfaction, for comfort and economy we use modern turbo diesel powered engines, allowing you to travel even the longest distances in relaxed comfort.

### <u>Hire Seasons</u>

### Low Season is from 1<sup>st</sup> Friday in October to Last Friday in March

# Mid Season is from Last Friday in March to end of 3<sup>rd</sup> week in May and 2<sup>nd</sup> Friday in Sept. to 1<sup>st</sup> Friday in October

## High Season is from End of 3<sup>rd</sup> Week in May to 2<sup>nd</sup> Friday in September

### All vehicles include: - Full comprehensive road insurance - AA Breakdown cover - A full set of pots, Pans, Crockery and Utensils - limited mileage - Free parking for your vehicle.

**Limited mileage**, the above rates include a mileage allowance of 800 miles per week (or 100miles per day). After this a charge of 20pence per mile will be charged.

#### Additional chargeable items:-

**European Hire:** For european hire we recommend you have a minimum hire period of two weeks to enable you to get the best value for your holiday time and money. You need as long to return as it took to get there.

M.M.C.H will supply the additional insurance required to maintain comprehensive road cover on the continent including european breakdown recovery @ £110 per week. You may still need to obtain travel insurance.

To safeguard yourselves against all other eventualities we insist that you obtain from the AA/ RAC, or equivalent provider, five star complete European travel package for people. Please produce evidence of obtaining this cover when you collect the vehicle.

#### **Optional extras:**

12/240v LED TV with HD Freeview/FreeSAT & DVD Player	<b>£20.00</b>	Per week
Portable Satellite dish for FreeSAT reception (recommended for Scotland/Europe)	£12.00	Per week
12/240v TouchScreen portable SAT/NAV with UK/Euro Campsites	£15.00	Per week
Fold-up Bicycles with suspension and gears ( $\pounds 12$ for one or $\pounds 20$ for 2/per week)	£12.00	Per week
Fold-up Chairs (per pair)	£10.00	Per week
Sleeping Bags & Pillows	£12.00	Each
Towel set	£10.00	Each
240V super quiet Petrol Generator (excluding fuel)	£35.00	Per week
Early collection or Later Return times	£35.00	Each

**Payment:** You may pay by bank transfer or cheque (received at least 10 days prior to hire start). Please make your cheques payable to Midland Motor Caravan Limited and write your cheque guarantee number and expiry date on the back of the cheque. You may also pay by Credit/Debit card .

**Please Note.** Like most holiday reservations, the sooner you book the more certain you are of obtaining the dates that you require. You can phone or email 16 hours a day, 7 days a week to confirm booking dates. Alternatively send the booking form with your cheque, there is no obligation until we confirm your dates are available and still required. Telephone bookings will be held for 7 days for your completed booking forms and payment to arrive.

Our bank details are: Account name: Midland Motor Caravan Ltd Account number 43372274 Sort code 09-06-66

Best Regards Gordon, Margaret & Stephen.